



## Frequently Asked Questions

### How big are the units?

The units range from 589 to 676 square feet and are all 1 bedroom plus 1 bathroom.

### How much are the rents?

Rent ranges from \$660 to \$783 plus utilities per month.

### What are the utilities I have to pay for?

Utilities that you will need to set up and pay for include BC Hydro electricity, phone, cable and internet

### Are the units air conditioned?

No, the units do not allow for air-conditioner units to be installed.

### Where is the washing machine/laundry?

The laundry room located on the 2<sup>nd</sup> floor of each building will have washers and dryers that will require use of prepaid cards.

### Are there microwaves in the unit?

Yes, the units do come with microwaves.

### Are pets allowed?

No, pets are not allowed.

### Will the windows be able to be opened?

Yes, there are operable windows.

### Will the doors be fitted with Peepholes

Yes.

### Are there grab rails fitted in the bathrooms?

Yes, in the shower and in most bathrooms.

### Is parking available?

Yes, but there is an extensive wait list.

### Is there Visitor parking?

A. Yes, there is short term visitor parking both on the private north south street and on a surface lot adjacent to the South Tower.

### How many elevators are in each building?

There are two elevators per building, in case of power failure there will be back up power assistance, however the elevators will not operate in the case of a Fire emergency.

### What are assets? What are the assets I should be listing?

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Assets include cash, monies in your savings, chequing or tax free savings accounts, stocks, bonds, homes, investment properties, vehicles, etc.

**How will you dispose of my personal information? Will I get my application back?**

AWM is a professional management company. We will treat (i.e. file and/or shred) personal and confidential documents in a secure and appropriate manner.

**Can my rent be subsidized utilizing the Safer housing Assistance Scheme?**

Yes, this is an independent provincial subsidy program not administered through Kiwanis. We will be happy to provide supplemental information to assist your application. More details can be found by either visiting the BC Housing office from Monday to Friday between 8:30am – 4:30pm (Suite 101 - 4555 Kingsway, Burnaby, BC, V5H 4V8 Telephone: 604- 433-2218 or Toll Free: 1-800-257-7756) or by visiting [www.bchousing.org/Options/Rental\\_market/SAFER](http://www.bchousing.org/Options/Rental_market/SAFER)

**Do you provide assistance in completing the application forms?**

You can contact Chimo Community Services in assisting you with filling out the application form if required. More details can be found by either visiting the Chimo office from Monday to Friday between 9:00am – 4:30pm (Suite 120 – 7000 Minoru Boulevard, Richmond, BC, V6Y 3Z5 Telephone: 604-279-7077) or by visiting [www.chimoservices.com](http://www.chimoservices.com)

**When and how will I know if I've been accepted?**

You will be informed in writing.